



Continuing Education Registration Form

Course Sponsor: The Pat Iyer Group, LLC, 11205 Sparkleberry Drive, Fort Myers, FL 33913 908-391-7933

Course Name: Untangling Charlotte's Web

Course Date(s): self paced DVD

Participant Information: Please Print Clearly

This information will be used for your Completion Certificate. (Home address preferred.)

Name: _____

Street: _____

City, State, Zip _____

Phone: _____

RN____ **LVN**____ **LPN**____ **Other** _____ **License number:** _____

Date of Completion for Certificate: _____

CE Credits: 1.5 **Total number of contact hours for course:** 1.5

Participant has completed all course requirements: Patricia Iyer

Instructor/administrator or participant may sign-->

Authorized signature

questions/evaluation/comments: if applicable:

Which of the following National Patient Safety Goals were developed as a result of this patient's outcome?

1. Critical lab results reporting
2. Medication reconciliation
3. Fall prevention
4. Improve the effectiveness of communication among caregivers

True/false: Charlotte died right after her cardiac arrest.

Charlotte's surgery was:

1. A Nissen funduplication
2. Exploratory laparotomy
3. Hysterectomy
4. Gastrectomy

Untangling Charlotte’s Web Discussion Questions (for you use only, need not be turned in)

What could have been done when the laboratory worker could not get sufficient blood for testing?

How much patient advocacy was exhibited by the healthcare professionals caring for Charlotte? If it was not high, what should they have done differently?

Should the nurses have done something when there was no laboratory testing of a patient on anticoagulation?

List the failures of communication between the laboratory and the nursing staff and suggest solutions. When did miscommunication begin?

How does the chain of command work in your facility? Is it always effective? If not, why not?

Consider the actions of the nurses, laboratory technicians and physician responses. How did their actions come together to create the outcome? What could each of these individuals have done differently?

What was your perspective on pain and suffering before the video and how has that changed, if at all?

Can you identify anything in your facility that needs to be changed after watching this video?

Describe how this program affected your opinion of people who file lawsuits, if it did.

On behalf of the sponsoring organization: Taylor College will be issuing your Certificate of Completion for this course. “Provider is approved by the California Board of Registered Nursing, Provider Number CEP-3285, for the stated number of contact hours.” This course is accepted for CE credit in most states (contact us if licensed in Iowa). This course may also meet requirements for some national accrediting organizations. Please contact us for confirmation.

***Fill in this form and return it to the address below, only if you need the CE credit for this course, with a check or m.o. for \$15.00, payable to “Taylor College”.**

Thank You for your participation.

Taylor College for Continuing Education
P.O. Box 93666
Los Angeles, CA 90093-0666

1-800-743-4006 (8-6 PT)
FAX: (323) 205-4390
Email: TaylorCEU@aol.com

___mail certificate to you Email or FAX certificate to: _____



Continuing Education Evaluation Form

Course Sponsor: The Pat Iyer Group, LLC, 11205 Sparkleberry Drive, Fort Myers, FL 33913

908-391-7933

Course Name: Untangling Charlotte's Web

Instructors:

1. How would you rate the instructors? ___Excellent ___Good ___Average___ Poor

2. Comments about this webinar:

3. What are your suggestions for future topics?

Name:

Please return this form by email to contactus@patiyer.com or by mail to The Pat Iyer Group, 11205 Sparkleberry Drive, Fort Myers, FL 33913. Do **not** send the first 2 pages of this document to the Pat Iyer Group. Taylor College needs those if you wish to have contact hours.